

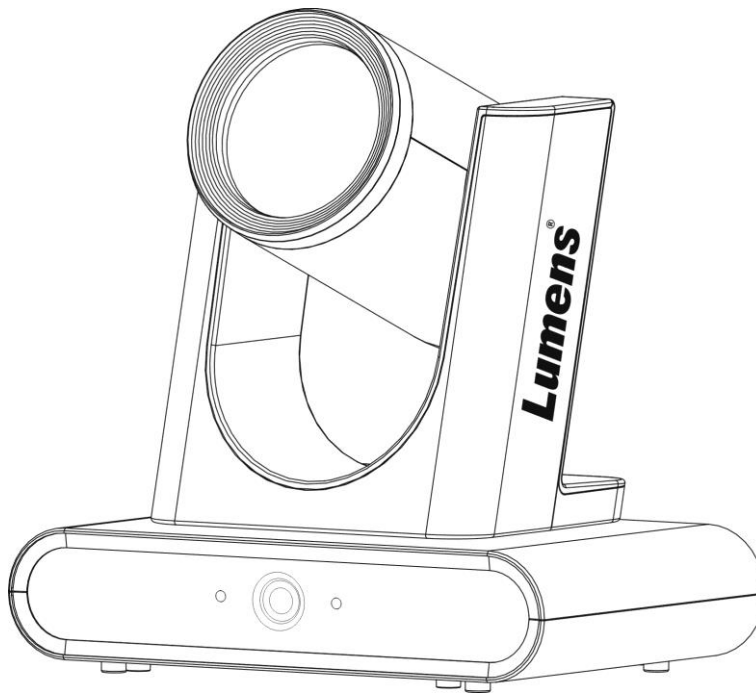
VC-TR40/ VC-TR40N

Auto Tracking Camera

(PTZ Video Camera)

(The TR40 has a standard version and an AT version.
This manual also contains information on the AT version)

User Manual - English



[Important]

To download the latest version of Quick Start Guide, multilingual user manual, software, or driver, etc., please visit Lumens

<https://www.MyLumens.com/support>

Table of Contents

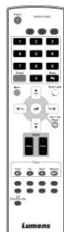
Chapter 1 Package Contents	2
Chapter 2 Product appearance.....	3
2.1 I/O functions Introduction	3
2.2 Description of LED indicator	3
Chapter 3 Instruction for installation	4
3.2 Preparation before installation.....	5
3.3 Instruction for installation	5
3.4 Connecting devices.....	8
Chapter 4 Remote Control and Setting Menu	10
4.1 Remote Control.....	10
4.2 Setting Menu	12
Chapter 5 Network Function Settings Description	15
5.1 Connecting Camera to Network	15
5.2 Web Page Menu Function Description	17
Chapter 6 Troubleshooting.....	42
Chapter 7 Safety Instructions	43
Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information	45
Copyright Information	46

Chapter 1 Package Contents

Camera



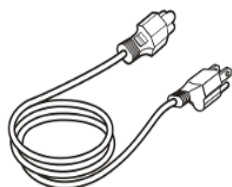
Remote Control



**RS-232/RS-422
Connection
Instruction**

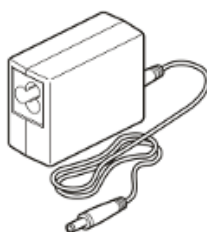


Power Cord



Appearance may vary
depending on country/ region

Power Adapter



**3-PIN to 2-PIN
connector**



(For Japan only)

**USB 3.0 cable - 2 M
(Type B to Type A)**



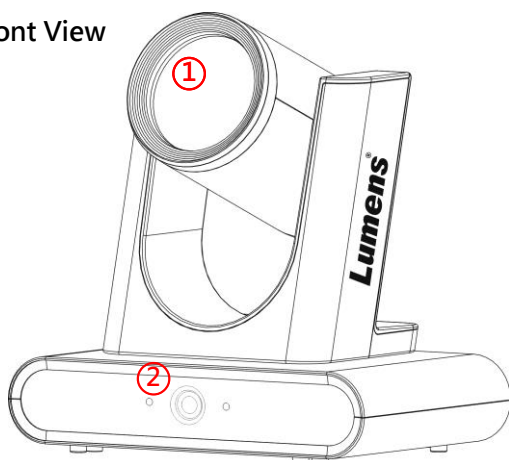
HDMI cable - 1.5 M



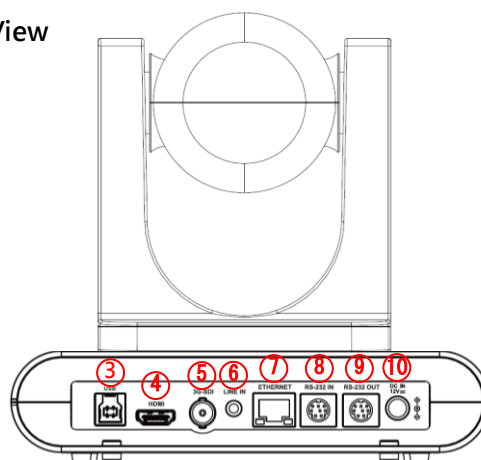
Chapter 2 Product appearance

2.1 I/O functions Introduction

Front View



Back View



NO.	Item	Function Descriptions
1.	Main camera lens	HD camera lens
2.	Panoramic lens	Panoramic camera lens
3.	USB3.0 Port	The USB port is for connecting to the USB port of the computer and providing USB signal images
4.	HDMI output	HDMI output (Audio output supported)
5.	3G-SDI output	3G-SDI output(Audio output supported)
6.	Audio In	3.5 mm LINE IN
7.	Network port	Network cable port, supporting PoE (IEEE802.3af) power supply
8.	RS-232 input	RS-232 input port, at most 7 cameras can be connected in a serial connection
9.	RS-232 output	RS-232 output port, at most 7 cameras can be connected in a serial connection
10.	DC 12 V power Port	DC supply connecting port

2.2 Description of LED indicator

Status	Power	Standby
Startup in progress	Green light	Orange light
In use	Green light	No indicator
In standby mode	No indicator	Orange light
Tracking / Framing mode	Flickering green light	Flickering green light

Chapter 3 Instruction for installation of TR40 and TR40,AT

Note: The VC-TR40 comes in a standard version and a AT version. The AT version requires different firmware for upgrades, which can be downloaded from the Lumens website.

The AT version differs only in the tracking function; all other functions are the same.

3.1 Introduction

The TR40 and TR40,AT have different Tracking functions. You can decide which version will suit your needs.

- a. **VC-TR40:** To track or frame the target in the tracking zone.

Available modes: Everywhere Tracking, Stage Tracking, Partition Tracking, Auto Framing, Partition Framing

- b. **VC-TR40,AT:** Offers a choice between Presenter and Audience modes.

- Presenter Mode: The camera tracks the target within the tracking zone.
- Audience Mode: The camera starts tracking when it detects the target standing up.

Refer to [5.2.4 Tracking](#) page for more information

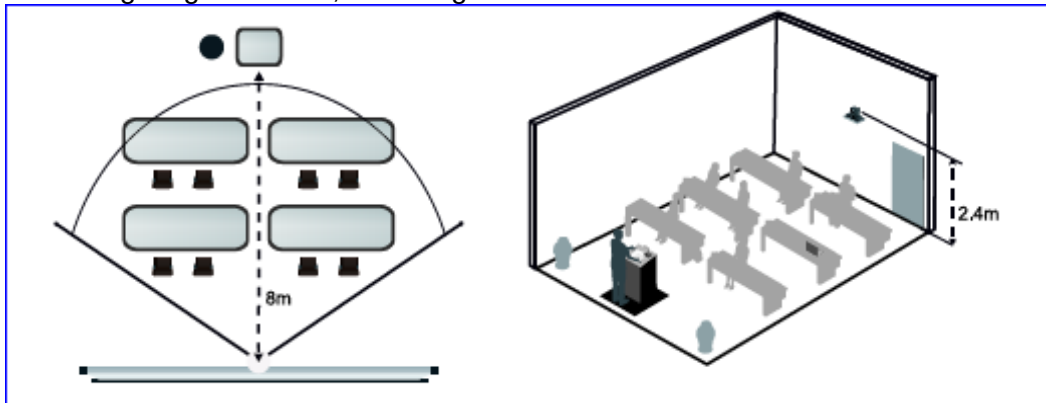
3.2 Scenario for TR40 and TR40, AT

- a. Applicable distance range of VC-TR40/TR40,AT : 2 -14 m.
The default maximum tracking distance is 12m, but it can be changed to 14m via the webpage.
Best tracking target distance recommended: 8 m

Please note that actual performance may vary depending on the environment and conditions.

Refer to [5.2.12 System Settings – Control](#)

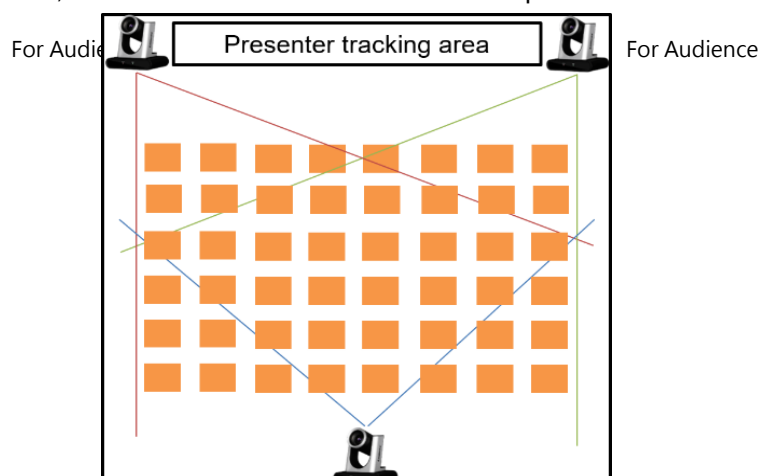
- b. Mounting height: 2 - 3 m, best height recommended: 2.4 m



<Note> To maintain the best tracking results, please avoid having images of people on posters, screens, monitors or TVs in the background

3.2.1 Scenario for VC-TR40,AT

- VC-TR40,AT*1: Install at the back of a room to capture the presenter.
- VC-TR40,AT*2: Install at the front of a room to capture the audience.



3.3 Preparation before installation

Installation and connection of HD camera requires special skills. To install by yourself, please follow necessary steps, ensure steady and tight installation of the device, and pay attention to your safety to avoid any accident.

3.3.1 Ensure the safety of the installation environment. Please do not install the device on unstable ceiling or in a place where the device is in danger of falling to avoid any accident.

3.3.2 Please check whether accessories in the box are complete or not. Please contact the supplier for any shortage, and make sure to keep the accessories in the box intact.

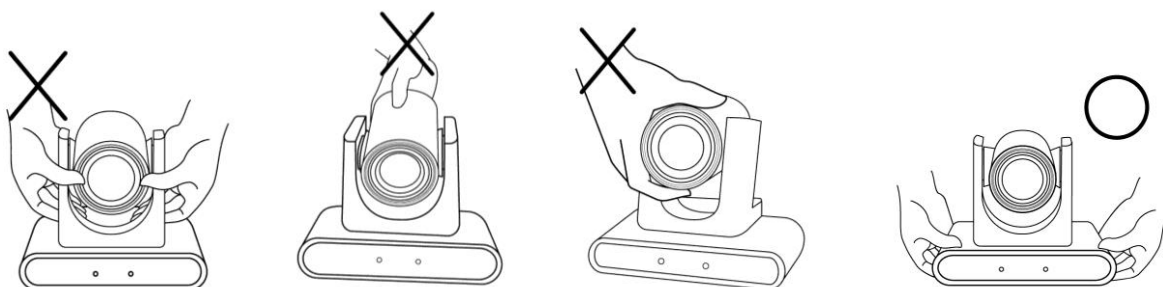
3.3.3 Please choose a proper place for installation of camera in advance. Please determine an installation place according to the following requirements

- a. Confirm the position for the object to be captured.
- b. Confirm whether the camera is set at a proper distance from other light sources.

3.4 Instruction for installation

3.4.1 I would like to install camera on the desk

- Please install the machine on a flat desk
- Do not grab the camera head by hand when handling the device
- Do not rotate the camera head by hand. Improper rotation may result in breakdown of the camera



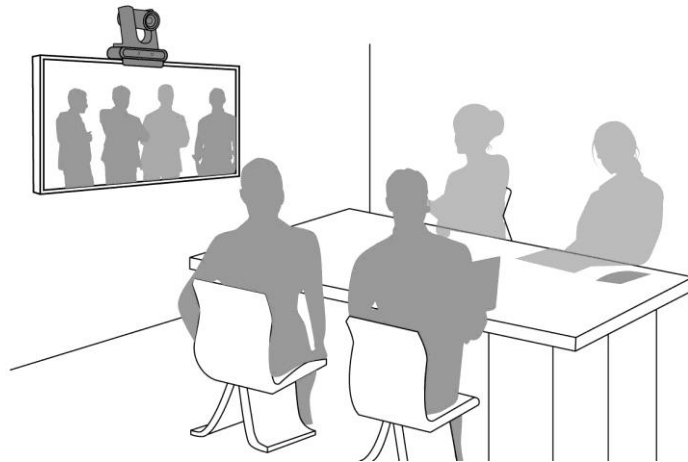
3.4.2 I would like to install the camera on the ceiling/wall/TV stand

Lumens can provide the following optional accessories. Please contact your Lumens distributor if needed for purchase

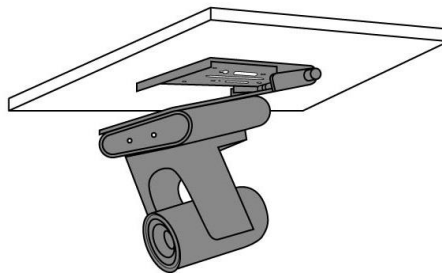
- VC-WM14 3 in 1 Folding Bracket
- VC-WM15 Ceiling Mounted Bracket

For installation of brackets, please download [VC-WM14/VC-WM15 Quick Installation Guide](#) from

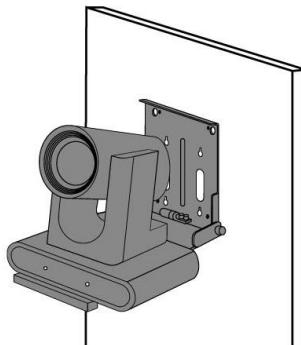
◆ Install on the TV



◆ Install on the ceiling



◆ Install on the wall

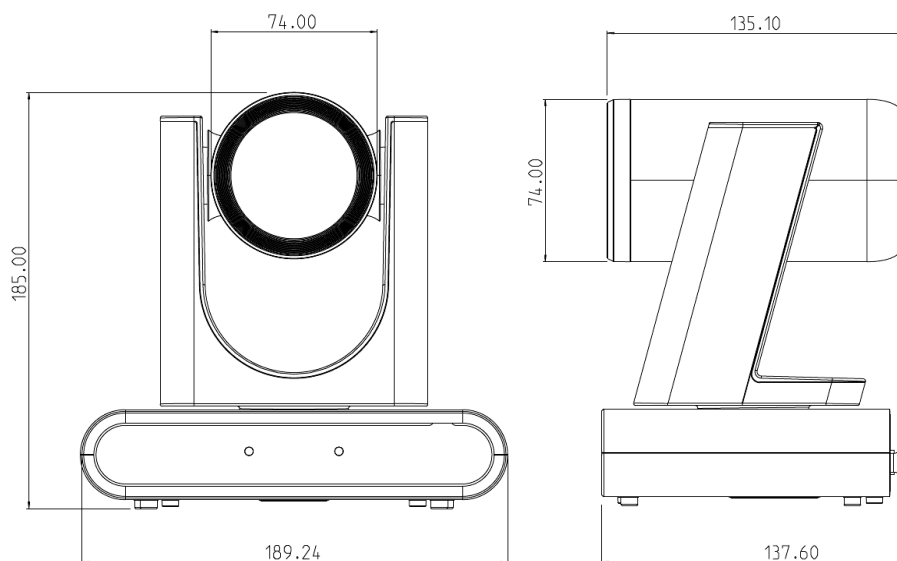


Note: The camera will only track the target within the panoramic scene.

Please ensure that the panoramic view covers the entire area you want to shoot.

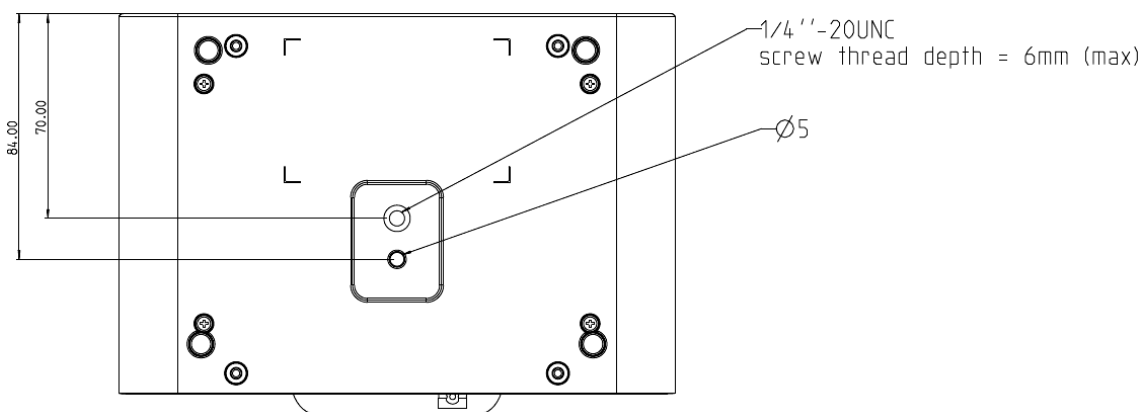
3.4.3 Camera Size

- Length x Width x Height: 190 x 138 x 185 mm
- Weight: 1.3 Kg

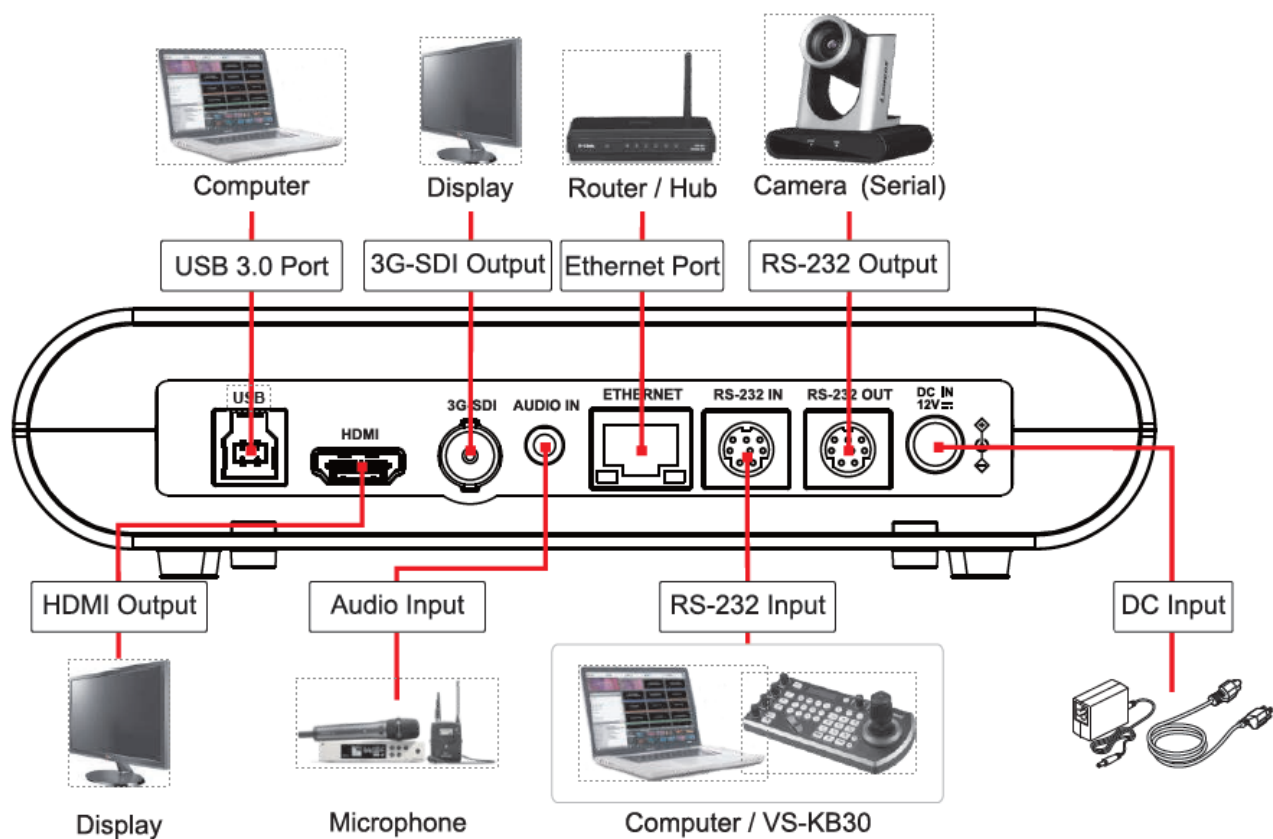


3.4.4 Dimensions of the bottom of the machine

The camera can be mounted on a 1/4"-20 UNC PTZ tripod deck by using the lock holes on the bottom for the tripod

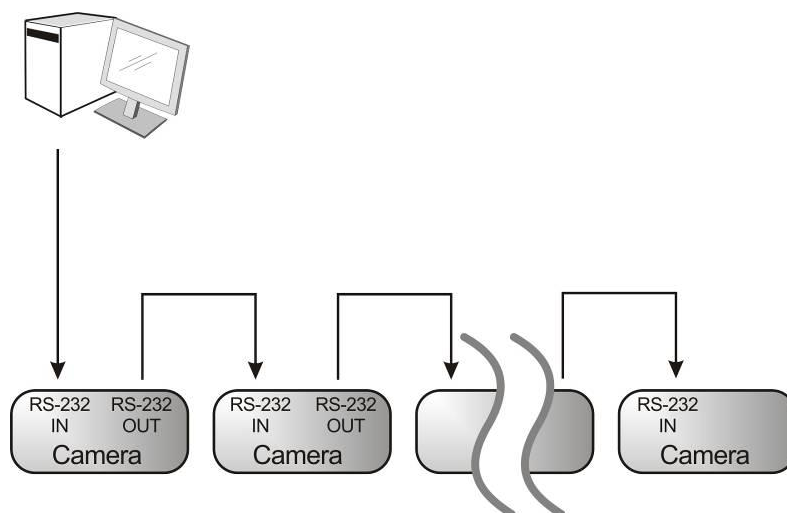


3.5 Connecting devices



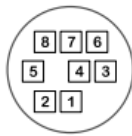
<Remark> Network cable port, supporting PoE (IEEE802.3af) power supply

3.5.1 RS-232 connection (up to 7 Lumens cameras)



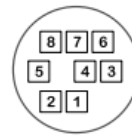
■ RS-232 pins definition instructions

▼ RS-232 IN Pins Instructions



NO	Pins	Signals
1	DTR	Data Transmission Reade
2	DSR	Data Set Reade
3	TXD	Transmit Data
4	GND	Ground
5	RXD	Receive Data
6	GND	Ground
7	IR OUT	IR Commander Signal
8	N.C.	No Connection

▼ RS-232 OUT Pins Instructions



NO	Pins	Signals
1	DTR	Data Transmission Reade
2	DSR	Data Set Reade
3	TXD	Transmit Data
4	GND	Ground
5	RXD	Receive Data
6	GND	Ground
7	OPEN	Reserved
8	OPEN	Reserved

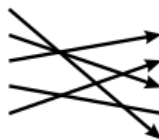
▼ RS-232 Connection Instructions

RS-232 IN of VC

1. DTR
2. DSR
3. TXD
4. GND
5. RXD
6. GND
7. IR OUT
8. N.C.

RS-232 of PC

1. CD
2. RXD
3. TXD
4. DTR
5. GND
6. DSR
7. RTS
8. CTS
9. RI



▼ RS-232 Connection Instructions

RS-232 IN of Next Camera

1. DTR
2. DSR
3. TXD
4. GND
5. RXD
6. GND
7. IR OUT
8. N.C.

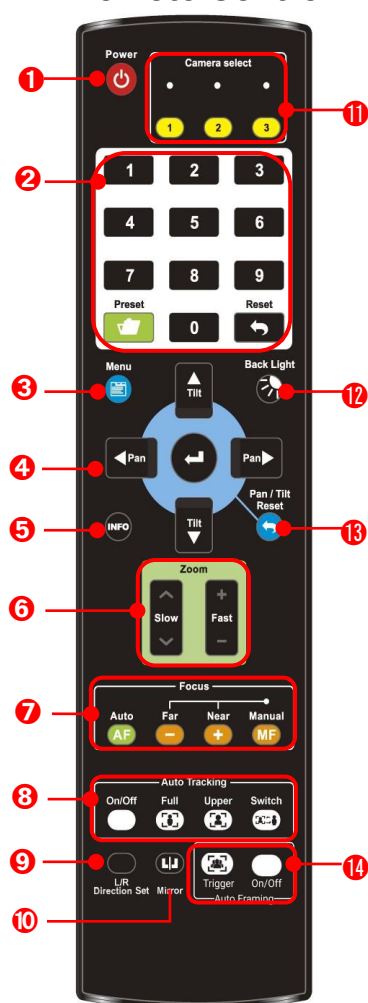
RS-232 OUT of Last Camera

1. DTR
2. DSR
3. TXD
4. GND
5. RXD
6. GND
7. OPEN
8. OPEN

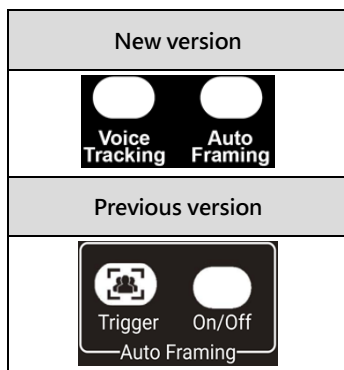


Chapter 4 Remote Control and Setting Menu

4.1 Remote Control



編號	項目	說明
1.	Power	Power Switch
2.	Preset	■ Numeric Keys 0 - 9: Click to call the preset ■ Preset: Appoint an ID (0 ~ 9) to save the current position data ■ Reset: Appoint an ID (0 ~ 9) to delete the current position data
3.	Menu	Display OSD menu
4.	Pan/ Tilt/ Enter	■ Pan/Tilt: Move the lens ■ Home-Enter: Go back to the main page / Execute
5.	Info	Status information
6.	Zoom	■ Fast: Adjust image size ■ Slow: Fine-tune image size
7.	Focus	■ Auto: Auto focus ■ Manual: Enable Manual Focus ■ Far/Near: Adjust the focal length in Manual
8.	Auto Tracking	■ On/Off: Enable/Disable Auto Tracking ■ Full: Full body tracking ■ Upper: Half body tracking ■ Switch: Switch tracking object
9.	L/R Direction Set	L/R Direction / Normal
10.	Mirror	Rotate the image (OFF / Mirror / Flip / Rotate)
11.	Camera select	Choose Camera ID 1 ~ 3
12.	Back Light	Turn on/off back light compensation
13.	Pan/Tilt Reset	Clear the Pan/Tilt setting
14.	Auto Framing	■ On/Off: Enable/Disable auto framing ■ Trigger: Manual framing correction Note VC-TR40,AT does not support the Framing function.
15.	Voice Tracking	VC-TR40/ VC-TR40N not supported ※Please refer to Note 1 for details.



※**Note 1:** The labeling of buttons #14/ #15 may vary depending on the remote control version.

Please refer to the image on the left for details.

(The labeling differs, but the functions are the same.)

#14 Auto Framing = Auto Framing On/Off

#15 [Voice Tracking] or [Trigger]:

- When used with a camera that supports voice tracking: on/ off the voice tracking function.
 - When used with a camera that does not support voice tracking:
 - Single-lens: Auto framing will reset to wide angle and reframe automatically.
 - Dual-lens: No corresponding action.
- ※Dual-lens cameras feature a built-in wide-angle lens for improved framing, eliminating the need for manual calibration

4.1.5 Preset numbers to avoid

Some preset numbers are reserved for specific functions. Avoid using these numbers for regular position presets.

Preset Number	Description
80/81	Turns tracking or framing on or off, depending on the selected mode.
109	Return the PTZ lens to a centered wide view, or to the user-defined Preset 109 position.
110	When tracking starts, the system automatically saves the current PTZ position as Preset 110 for the 'Back to Start Position' target-lost action.
111	The system stores the Stage Zone position as Preset 111.
101~104	Presets for Partiiton Tracking zone 1~4
105~108	Presets for Partiiton Framing zone 1~4
200	Custom Center Stage Position

4.2 Setting Menu

<Remark> Press [MENU] on the **remote control** to enter the setting menu; the **bold underlined** values in the following table are defaults.

1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values	Function Descriptions
Exposure	Mode	<u>Full Auto</u> / Shutter Pri/ Iris Pri/ Manual/ White Board	Exposure mode setting
	Exposure Comp.	On/ <u>Off</u>	Turn on/off Exposure Comp.
	Exposure Comp. Level	-6~ <u>C</u> ~4	Adjustable after Exposure Comp. is activated
	Spot Light	On/ <u>Off</u>	Turn on/off Spot Light
	Spot Light Position	X(0~6)Y(0~4)	Adjustable after Spot Light is activated
	Anti-Flicker	50Hz/ 60Hz/ Off	Enable/ Disable Anti-Flicker
	Shutter Speed	60/30mode 50/25mode 1/10000~1/25	Adjustable when the Exposure mode is set to Shutter Pri or Manual
	Iris Level	F1.6~ <u>C</u> ~F14/ Close	Adjustable when the Exposure mode is set to IRIS Pri or Manual
	Gain Limit	8~ <u>30</u> dB	Max. limit value of electron gain
	Gain Level	<u>0</u> ~30dB	Adjustable when the Exposure mode is set to Manual
	WDR	<u>Off</u> / 1/ 2/ 3	WDR settings
White Balance	Mode	<u>1.Auto</u> 2.Indoor 3.Outdoor 4.One Push WB 5.ATW 6.Manual 7.Sodium Lamp	Select the color temperature mode 1. 4000k ~ 7000k 2. 3200k 3. 5800k 4. 1700k ~ 10000k 5. 1700k ~ 10000k 6. Custom 7. 2800k
	One Push Trigger	<u>ENTER</u>	One push trigger
	Manual Red	0~ <u>C</u> ~127	Adjustable when the white balance mode is set to Manual
	Manual Blue	0~ <u>C</u> ~127	Adjustable when the white balance mode is set to Manual
Tracking	Type	<u>Auto Tracking</u> / Auto Framing	VC-TR40, AT does not support the Framing function.
Picture	2D NR	Off/ <u>1</u> / 2/ 3	2D noise reduction
	3D NR	Off/ Low/ <u>Typ</u> / Max	3D noise reduction
	Image Mode	<u>Default</u> / Custom	The user may customize his/her desired image mode
	Brightness	0~ <u>A</u> ~15	Adjustable when the Image Mode is set to Custom
	Hue	0~ <u>A</u> ~15	Adjustable when the Image Mode is set to Custom
	Saturation	0~ <u>A</u> ~15	Adjustable when the Image Mode is set to Custom
	Gamma	0~ <u>A</u> ~3	Adjustable when the Image Mode is set to Custom
	Sharpness	0~ <u>A</u> ~14	Adjustable when the Image Mode is set to Custom
Pan Tilt	Pan/Tilt Limit	On/ <u>Off</u>	Turn on/off the angle limit setting

1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values	Function Descriptions
Zoom	Pan Right Limit	0~ <u>170</u>	Limit the right angle
	Pan Left Limit	<u>-170</u> ~0	Limit the left angle
	Tilt UP Limit	0~ <u>90</u>	Limit the upward angle
	Tilt Down Limit	<u>-30</u> ~0	Limit the downward angle
	Pan Flip	On/ <u>Off</u>	After it is activated, the Pan command will be reverse
	Tilt Flip	On/ <u>Off</u>	After it is activated, the Tilt command will be reverse
	Preset Speed	5/ 25/ 50/ 80/ 120 deg/sec	Set the rotation speed of the cradle head when Preset is executed
	PTZ Speed Comp	On/ <u>Off</u>	After it is activated, the Pan/Tilt moving speed will vary from the zoom position
	D-Zoom Limit	<u>x1</u> ~x12	Set the D-zoom limit
D-Effect	Mirror	<u>Off</u> / Mirror/ Flip/ Mirror+Flip	Set the mode at which the image is turned
Auto Focus	AF Sensitivity	Low/ <u>Middle</u> / High	For AF triggering speed, the higher the sensitivity is, the faster AF is triggered
	AF Frame	Center/ Full Frame/ <u>Auto</u>	AF frame setting, when Center was set as AF frame, focusing will be on the center of the screen. When Full Frame was set as AF frame, focusing will be calculated based on the full screen
Ethernet	DHCP	<u>On</u> /Off	Enable/Disable the dynamic host configuration
	IP Address	<u>192.168.100.100</u>	Configurable when DHCP is set to Off
	Subnet mask	<u>255.255.255.0</u>	
	Gateway	<u>192.168.100.254</u>	
Audio	Audio Enable	On/ <u>Off</u>	Turn on/off audio output
	Audio In	<u>Line In</u> / Mic In	
	Audio Volume	0~ <u>A</u> ~10	Volume Setting
	Audio Delay	On/ <u>Off</u>	When the audio is not synchronized with the video, enable this function to set the audio delay time
	Audio Delay Time(ms)	<u>-10</u> ~-500ms	Set audio delay time
	Encode Sample Rate	<u>48 KHz(AAC)</u>	Set the encode type and sample rate
System	Prompt	On/ <u>Off</u>	Turn on/off the prompt information on the display
	IR Receive	<u>On</u> /Off	Turn on/off the infrared reception When it is Off, the remote control will not be able to control the camera. At this moment, turn off and then turn on the power to restore control of the remote control.

1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values	Function Descriptions
	IR Select	<u>1</u> / 2/ 3	Camera IR Select setting must be the same setting as the Camera Select of the remote control to control the camera
	Tracking Led Status	<u>On/ Off</u>	When enabled, LED on the front panel will flash green in a slow blinking while the camera is tracking.
	Language	<u>English</u> / Chinese	
	Initial Position	<u>Last MEM</u> / 1st Preset	After turning on the camera, you can select the lens to be returned to <u>Last MEM</u> or 1st Preset <Remark> 1st Preset =Preset 0
	Motionless Preset	On/ <u>Off</u>	When the function is enabled, the screen will Freeze when Preset is executed. Freeze will be released after Preset is completed
	Privacy Mode	On/ <u>Off</u>	Enable/Cancel Privacy Mode After the function is enabled, when the camera is turned off via the remote control or software, the lens will automatically turn to the bottom right to ensure the user's privacy
	Protocol	<u>VISCA</u>	Supporting VISCA protocol
	Baud Rate	<u>9600</u> /38400	Choose the transmission speed of the control signal
	VISCA Address	<u>1~7</u>	The camera ID address can be assigned. Select 0 for automation.
	Output Mode	<u>1080p 60</u> /50/30/25 720p 60/50/	Choose the output resolution
	Factory Reset)	On/ <u>Off</u>	Resume the factory default setting
Status			Display the current setting status

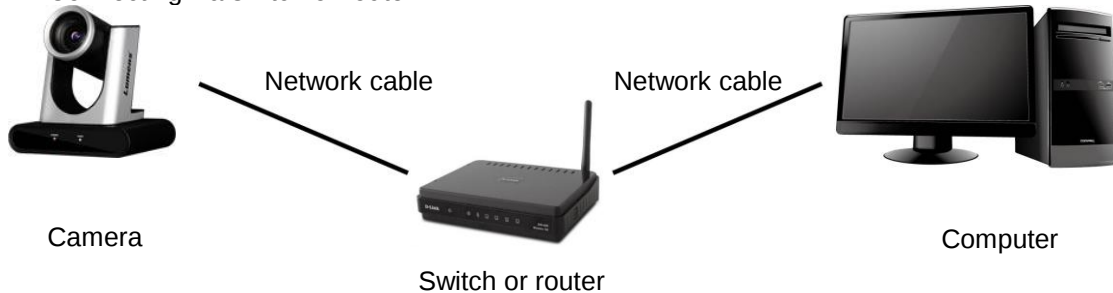
Chapter 5 Network Function Settings Description

5.1 Connecting Camera to Network

5.3.1 Connecting to Internet

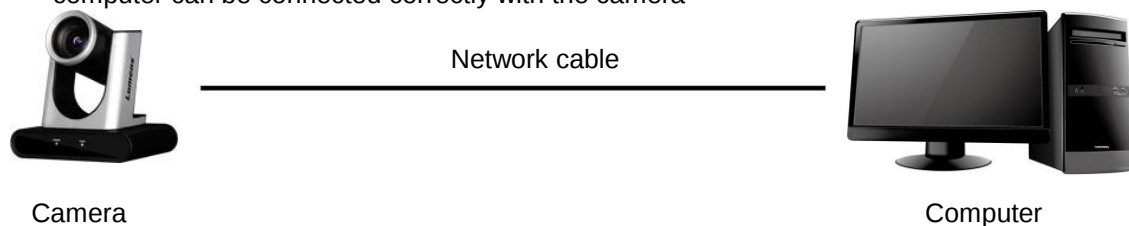
Two common connection methods are shown below

1. Connecting via switch or router

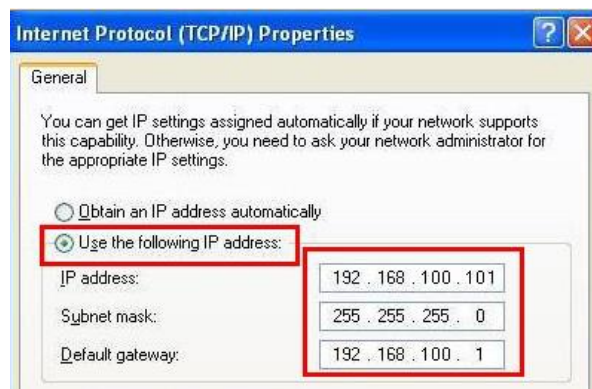


2. To connect directly through network cable, the IP address of the computer should be changed so that it is on the same network segment as the camera

E.g.: The factory-preset default IP address of the camera is 192.168.100.100. The computer IP address must be set with the same network segment, such as 192.168.100.101, so that the computer can be connected correctly with the camera



- Change network settings



5.3.1 Using the Browser to View the Images

- Open the browser, and enter the IP address of the camera in the address bar

E.g.: <http://192.168.100.100> (default IP address)

- Enter administrator's account and password

<Remark> For the first-time login, please refer to [5.2.10 System Settings - User](#) to change the default password



Lumens Network Camera

- Account: admin
- Password: 9999 (Default)

5.3.1 Using RTSP Player to View the Images

Free software can be used for RTSP connection, such as VLC, Quick Time and PotPlayer

RTSP connection address formats are as follows:

- RTSP Stream 1 => <rtsp://camera IP:8557/h264>
- RTSP Stream 2 => <rtsp://camera IP:8556/h264>
- RTSP Stream3 => <rtsp://camera IP:8553/h264>

Stream 3 is for the Panoramic image.

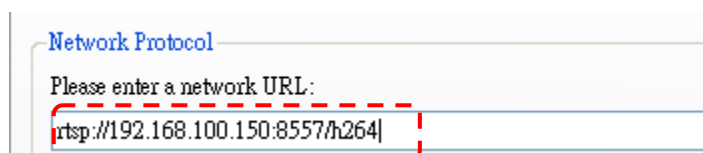
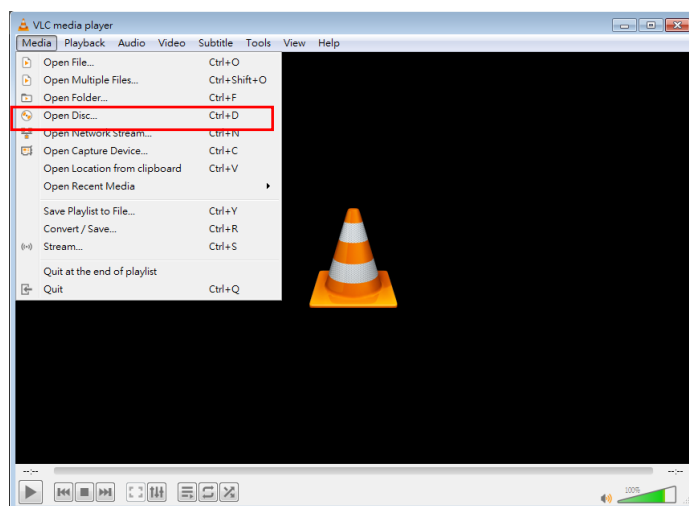
If password authentication is enabled, the RTSP connection address is as follows:

- <rtsp://Username:Password@VC IP address:port/h264>
- To enable password authentication function, please refer to [5.2.8 System Setting - Network](#)

Example:

Open the VLC software, click [Open Network Streaming], and enter the URL:

<rtsp://192.168.100.150:8557/h264>



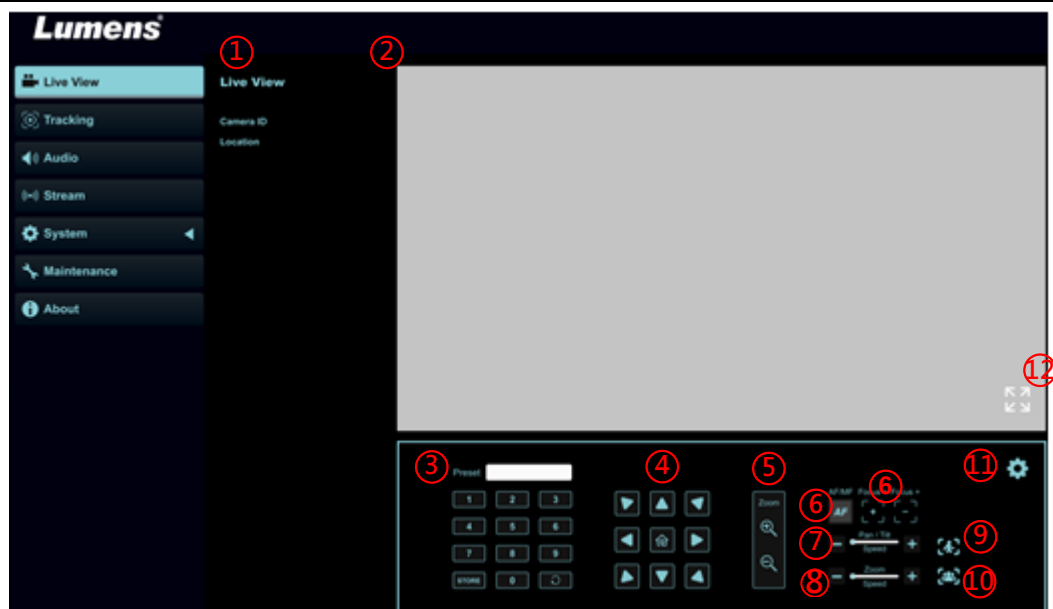
5.2 Web Page Menu Function Description

5.3.1 Login Screen



No	Item	Function Descriptions
1	User Login Account	Enter user login account (default: admin)
2	User Password	Enter user password (default: 9999) <Remark> For the first-time login, please refer to 5.2.10 System Settings - User to change the default password
3	Remember user account and password	Save user login account and password to the browser. When you log in next time, there is no need to re-enter them
4	Language	Supporting English/Traditional Chinese/Simplified Chinese
5	Login	Log into the administrator screen on the website

5.3.1 Live Video – PTZ Control

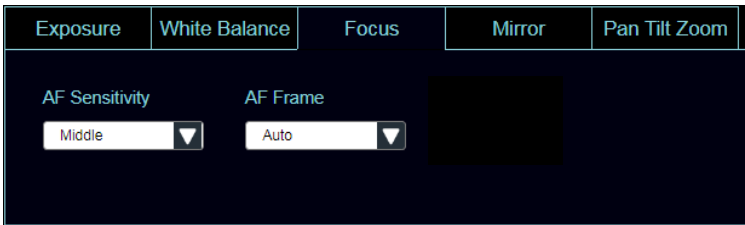
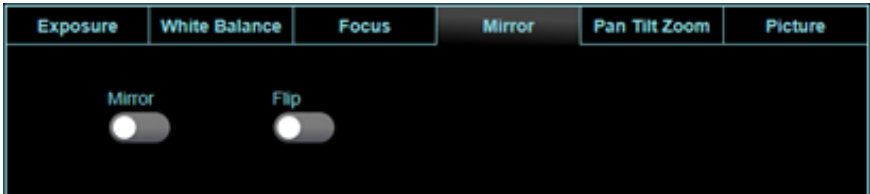
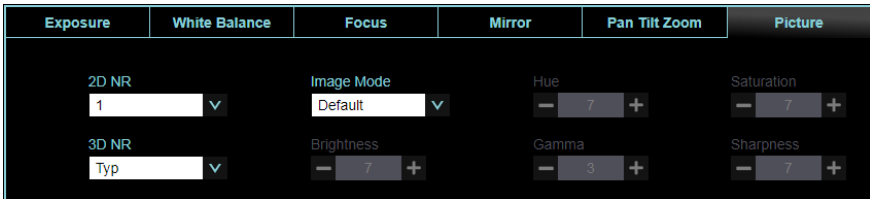


No	Item	Function Descriptions
1	Camera ID/location	Display camera ID/location Please refer to 5.2.7 System Settings - Output Setting
2	Preview window	Display the screen currently captured by the camera

3	Preset setting	Select the number first and then select SAVE or LOAD
4	Pan/Tilt setting	Adjust the Pan/Tilt position of the camera screen
5	Zoom	Zoom In/Zoom Out ratio
6	AF/MF	Switch AF/MF
7	Pan/ Tilt Speed	Adjust the horizontal/vertical moving speed of the lens
8	Zoom speed	Adjust the zoom speed
9	Auto Tracking	Enable/Disable Auto Tracking
10	Auto Framing	Enable/Disable Auto Framing
11	Camera Setting	Please refer to 5.2.3 Live Video - Camera Setting for related settings
12	Enlarge the preview window	Zooming in/out the preview image

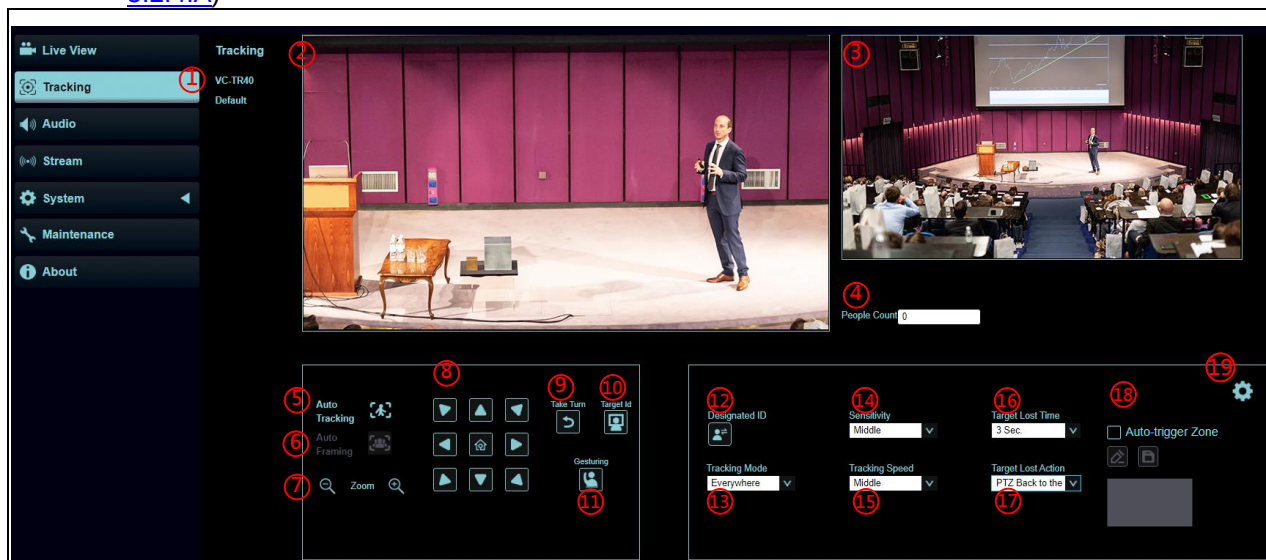
5.3.1 Live Video - Camera Setting

		
No	Item	Function Descriptions
1	Exposure	■ Mode: Select exposure mode (Full Auto/Shutter Pri/Iris Pri/Manual/ White Board) ■ Gain Level: Adjust the gain level (adjustable only under the “Manual”) ■ Gain Limit: Adjust the gain limit (adjustable only under the “Manual”) ■ Exposure Comp. Level: Select exposure compensation level ■ WDR: Set the level of wide dynamic range (WDR) in order to obtain better images ■ Iris Level: Adjust the size of aperture (adjustable only under the “Manual” or “Aperture Priority”) ■ Shutter Speed: Adjust the shutter speed (adjustable only under the “Manual” or “Shutter Priority”) ■ Anti-Flicker: Enable Anti-flicker function (adjustable 50Hz or 60Hz)
2	White Balance	 ■ Mode: Select the color temperature mode ■ Open Push WB: Single color temperature execution adjustment (adjustable only under the “One Push WB”) ■ Manual Red/Blue: Manually adjust blue/red color temperature

3	Focus	 ■ AF Sensitivity: Set automatic focus sensitivity ■ AF Frame: Set automatic focus range
4	Mirror	 ■ Mirror: Set image mirroring ■ Flip: Set image flip
5	Pan Tilt Zoom(PTZ)	 ■ Pan/Tilt limit: Enable, and set the pan/tilt limit ■ Preset Speed: Set the rotation speed of the cradle head when Preset is executed ■ Initial Position: Set the camera lens to return to <u>Last MEM</u> or <u>1st Preset</u> after POWER ON <Remark> 1st Preset = Preset 0 ■ D-Zoom Limit: Set the D-Zoom Limit ■ PTZ Speed Comp: After it is activated, the Pan/Tilt moving speed will vary from the zoom position ■ Initial Position: Set the camera lens to return to the last operated position or the first preset position after POWER ON Motionless Preset: When the function is enabled, the screen will Freeze when Preset is executed. Freeze will be released after Preset is completed
6.	Photo	 ■ 2D noise reduction: 2D noise reduction settings ■ 3D noise reduction: 3D noise reduction settings ■ Image Mode: The user may customize his/her desired image mode ■ Hue: Hue adjustment of the image; Adjustable when the image mode is set to Custom

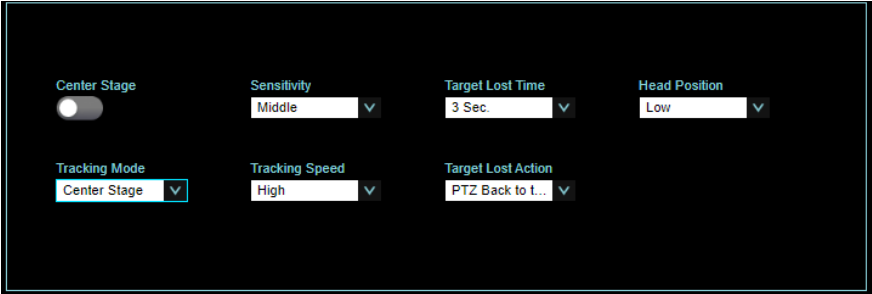
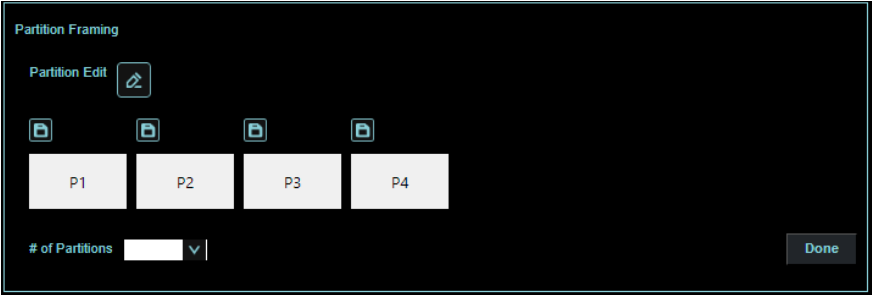
		■ Saturation: Saturation adjustment of the image; Adjustable when the image mode is set to Custom ■ Brightness: Brightness adjustment of the image; Adjustable when the image mode is set to Custom ■ Gamma: Gamma Level adjustment; Adjustable when the image mode is set to Custom ■ Sharpness: Sharpness adjustment of the image; Adjustable when the image mode is set to Custom
7	PTZ Control	Go back to PTZ Control page

5.3.1 Tracking (This Tracking section is for the VC-TR40. For the TR40, AT version, please refer to section [5.2.4.A](#))



No	Item	Function Descriptions
1	Camera ID/location	Please refer to 5.2.7 System Settings - Output Setting to display camera ID/location
2	Preview main window	Display the screen currently captured by the main camera lens <Remark> Left-click the detected person in the screen to switch the tracking object. The tracking object is depicted with a green bounding box
3	Panoramic preview window	Display the screen currently captured by the panoramic lens
4	People Count	Display the number of people in the screen automatically calculated by the system
5	Auto Tracking	Start/Stop Auto Tracking <Remark> Auto Tracking / Auto Framing (Select one only)
6	Auto Framing	Start/Stop Auto Framing The camera will automatically detect the locations of people, and automatically adjust the zoom to the most appropriate size to accommodate all the participants according to change of the number of people in conference <Remark> Auto Tracking / Auto Framing (Select one only)
7	Zoom ratio	Zoom In/Zoom Out ratio
8	Pan/Tilt setting	Adjust the Pan/Tilt position of the camera screen <Remark> When Auto Tracking / Auto Framing is enabled, PTZ settings are not supported
9	Take Turn	Switch the target one by one from left to right. It will be switched once the button is pressed
10	Target Id	Display Target Id
11	Gesturing	On/ Off Gesturing function. Support the following gesture, the tracking target will automatically switch when the speaker raises both hands. 
12	Designated ID	Press it to activate this function. You can switch the ID by clicking the targeted frame with the mouse.

13	Tracking Mode	Set the Tracking Mode (Everywhere Tracking/Stage Tracking/Center Stage/Partition Tracking/Auto-Framing/Partition Framing)
14	Sensitivity	Set tracking sensitivity
15	Tracking Speed	Set tracking speed
16	Target Lost Time	Set a delay for taking action after a tracking object is lost
17	Target Lost Action	Set the action after a tracking object is lost
18	Auto-trigger zone	When people walk into the trigger zone you have set, the auto tracking will be turned on.
19	Tracking Mode Setting	VC-TR40 supports 6 kinds of tracking mode
19.1	Settings - Everywhere tracking	■ Body Size: Set Full/Half Body ■ Head Position: Set the head position of the person in the screen ■ Block Area: Click into the Edit mode, frame by holding the left mouse button and set the block area ■ Tracking Zone: Set specific tracking range.
19.2	Settings - Stage Tracking	■ Body Size: Set Full/Half Body ■ Head Position: Set the head position of the person in the screen ■ Block Area: Click into the Edit mode, frame by holding the left mouse button and set the block area ■ Stage Zone: Click into the Edit mode, frame by holding the left mouse button and determine tracking range
19.3	Settings - Partition Tracking	Set Partition Tracking. Up to 4 zones can be set When a person enters the zone of a partition, the camera switches to the partition. Tracking is not performed in the zone, but everywhere outside the partition Please refer to 5.2.4.2 Partition Tracking for the setting steps

		■ Body Size: Set Full/Half Body ■ Head Position: Set the head position of the person in the screen ■ Block Area: Click into the Edit mode, frame by holding the left mouse button and set the block area ■ Partition Edit: Edit, save partition positions and preview the partition image. Click to enlarge the partition image, and then click the enlarge icon to cancel the preview. ■ Partition amount: Display total stored number of Partition. ■ Starting Partition: Initiating the partition position
19.4	Setting – Center Stage	Enable Center Stage allow camera keeps target in center of frame based image in PTZ lens after calling a new preset.  ■ Center Stage: on/off ■ Head Position: Set the head position of the person in the screen
19.5	Settings – Auto-Framing	 ■ Body Size: Set Full/Half Body ■ Head Position: Set the head position of the person in the screen ■ Block Area: Click into the Edit mode, frame by holding the left mouse button and set the block area ■ Framing Size: Tight / Medium / Wide
19.6	Setting – Partition Framing	 ■ Partition Edit: Edit, save partition positions and preview the partition image. Click to enlarge the partition image, and then click the enlarge icon to cancel the preview.

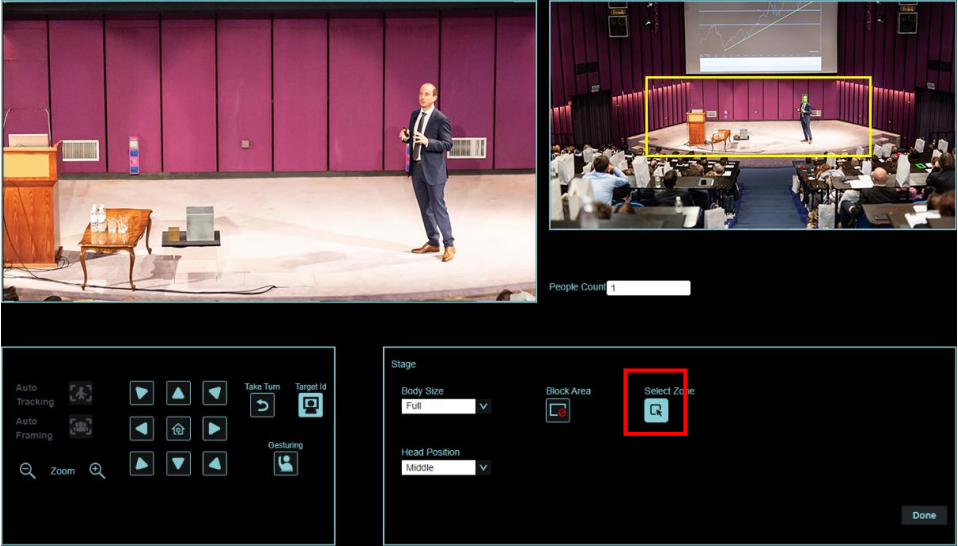
		■ Partition amount: Display total stored number of Partition.
--	--	---

5.2.4.1 Stage

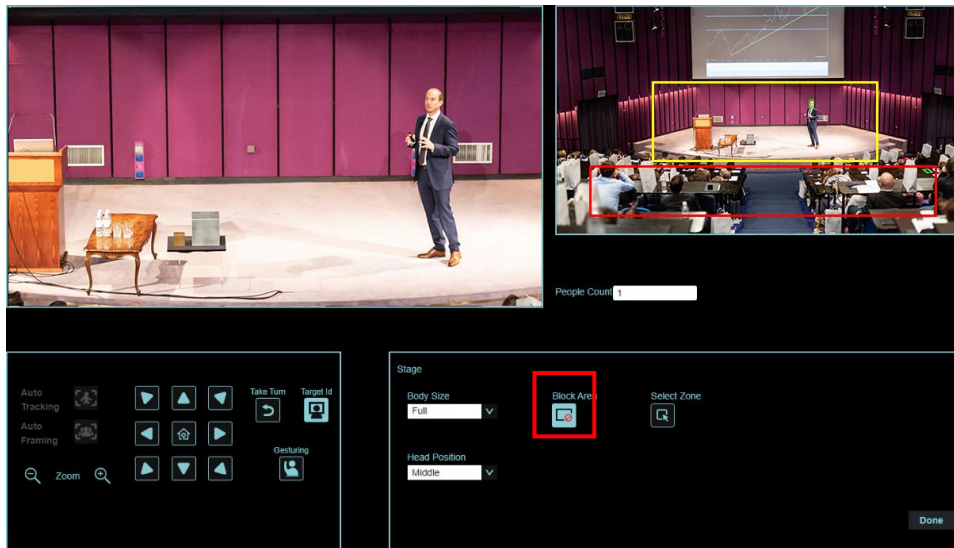
1. Select [Stage] for Tracking Mode, and click  to access the settings



2. Select  **Select Zone** to enter Edit mode, and click the left mouse button to frame it (yellow frame) in the panoramic preview window, determine the area and moving range. After framing, use the mouse to click the frame line to move or delete it.



3. Select  to click the left mouse button to frame it (red frame) in the panoramic preview window, and set the block area

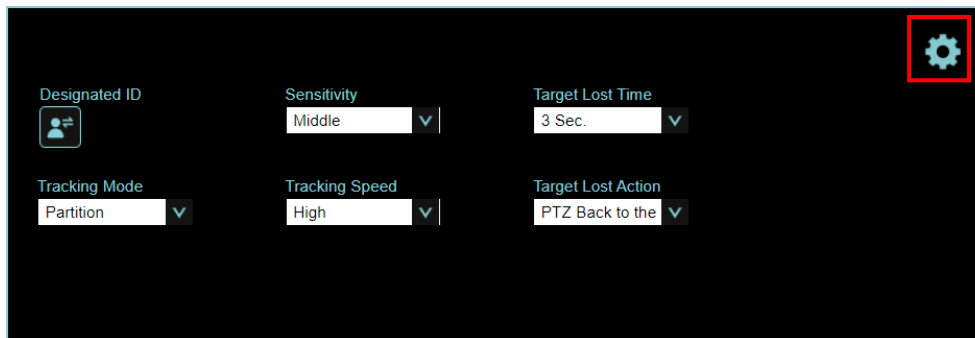


4. After framing, click  for setting

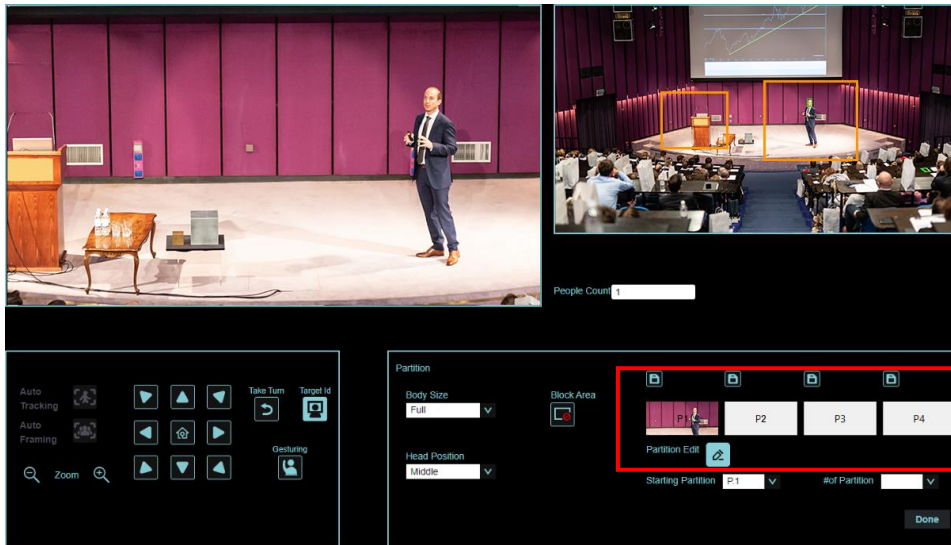
5. Click  to enable the Stage feature

5.2.4.2 Partition

1. Select [Partition] for Tracking Mode, and click  to access the settings

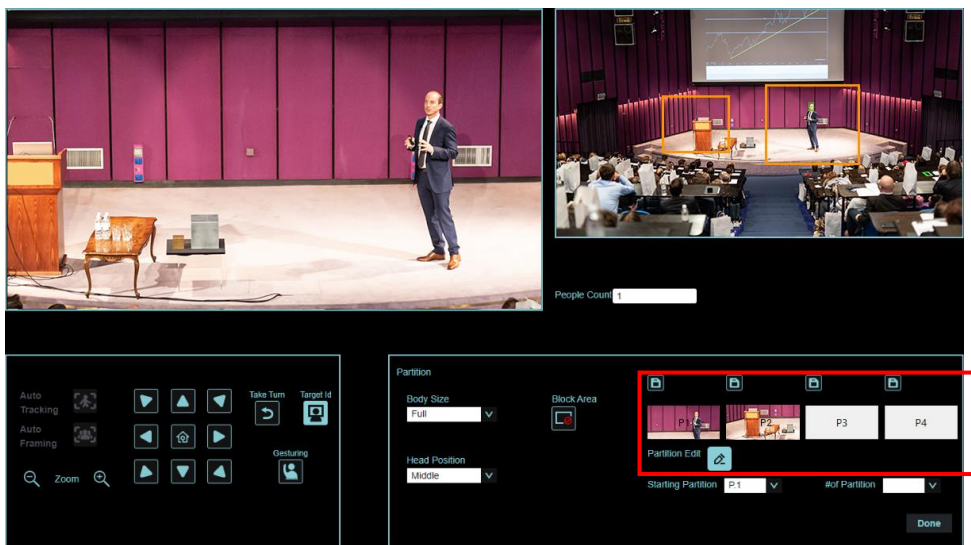


2. Click  to enable the Partition edit, click the left mouse button to frame it (orange frame) in the panoramic preview window, determine the area and click  to save. The partition icon below will be changed to the saved position



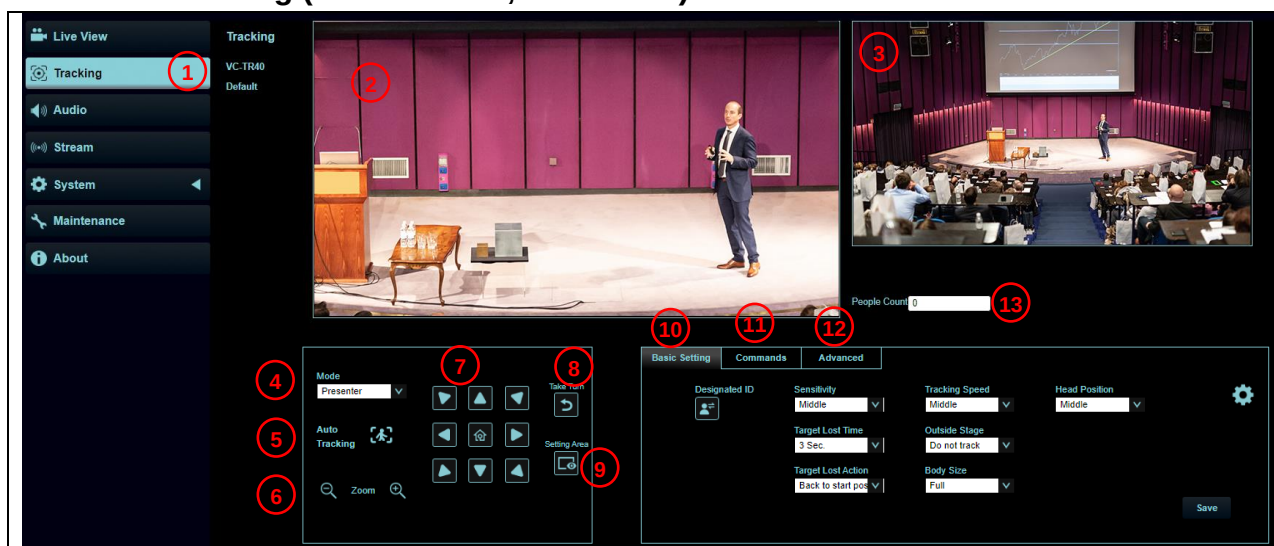
3. If you need to set other partitions, please continue framing, and then click  to save

<Remark> Overlapping partition positions may cause abnormal tracking behavior



6. Click  to enable the Partition feature

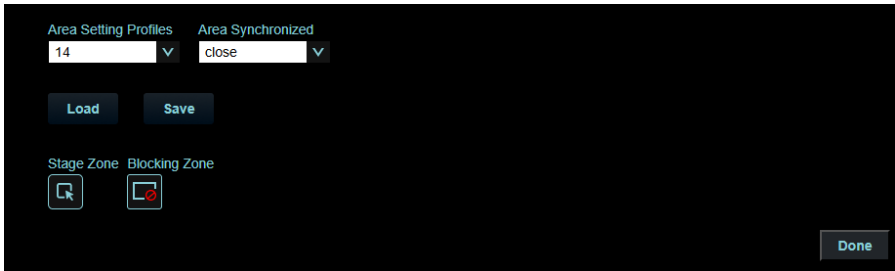
5.2.4.A Tracking (For VC-TR40,AT version)

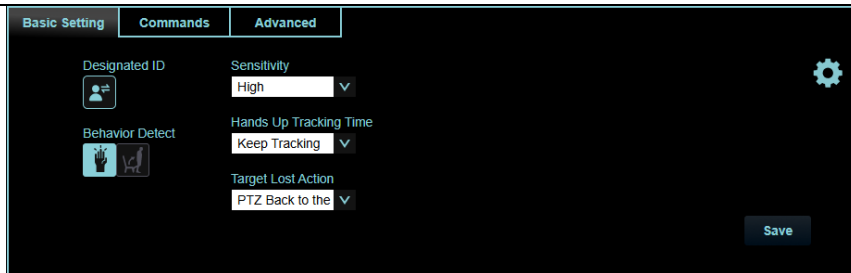


No	Item	Function Description
1	Camera ID/ location	Display the camera ID and location. Refer to 5.2.7 System-Output
2	Preview window	Display the image from the Lens.
3	Panoramic preview window	Display the image from the Panoramic Lens. Note Left clicking the target with the green icon on head by the mouse to track the desired target in the panoramic scene
4	Mode	- Presenter: Track the target on the stage. - Audience: Track the audience when an audience do the corresponding movement.
5	Auto Tracking	On / Off Auto Tracking
6	Zoom ratio	Zoom In/Out
7	Pan/Tilt setting	Pan / Tilt the camera to your desired angle. Note When the auto tracking is enables, the PTZ is uncontrollable
8	Take Turn	Change the tracking target from left to right in order one at a time after clicking the button. Note Not supported in Audience mode.
9	Setting Area	To display the Stage zone and Blocking zone you have drawn in panoramic field.

VC-TR40, AT: Presenter and Audience mode introduction

10	Presenter Mode -Basic setting	Presenter mode uses the same tracking logic as the original TR40, automatically tracking the target upon entering the scene after enabling the Auto Tracking. Designated ID: The targets detected in the panoramic scene will display a indicator
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		for easier identification. ▪ Sensitivity: Choose between Low/Middle/High. ▪ Target lost time: Set how long the camera will wait before tacking an action after losing the target. (3/5/10 seconds) ▪ Target lost Action Select what the camera will do after losing the target. (Back to start position/Stay in the last position/PTZ back to the center and wide) ▪ Tracking speed: Choose between Low/Middle/High. ▪ Outside Stage Determine whether the camera will keep tracking after the target leaves the Stage area. ▪ Body Size: Choose between Full/Upper tracking. ▪ Head position: Set the position of the target's head in the scene. (Low / Middle / High)  ▪ Area Setting Profiles and Synchronized Save or Load the zone profile you have drawn. ▪ Stage Zone Click to begin editing. Use the left mouse button to draw a tracking zone in the panoramic scene. The camera will track the target within this area. ▪ Blocking Zone Click to begin editing. Use the left mouse button to draw a blocking zone in the panoramic scene. The camera will not track targets within this area. Note: Stage and blocking zones can overlap if needed
10	Audience Mode-Basic Setting	<i>Audience mode includes two behaviors that can trigger the camera to move to a target: Raise Hand / Stand Up.</i> 1. Raise Hand Raise a hand in the panoramic scene to trigger the camera to move to the target.



▪ **Sensitivity:** Choose between Low/Middle/High.

▪ **Hands Up Tracking Time :**

After triggering the camera, how long the camera will be on the target. (Unlimited / 15 / 30 / 60 / 120 seconds)

▪ **Target Lost Action:**

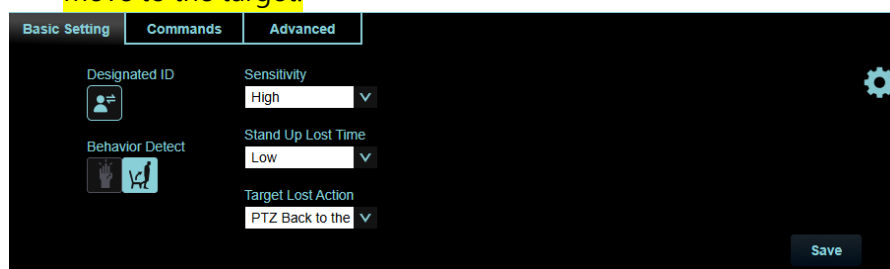
What the camera does after the target is lost
(PTZ back to the enter and wide/ Stay in the last position/ Back to start position)

▪ **Designated ID:**

The targets detected in the panoramic scene will display a indicator for easier identification. 

2. Stand up

When someone stands up in the panoramic scene, the camera will move to the target.



▪ **Sensitivity:** Low/Middle/High

▪ **Stand Up Lost Time**

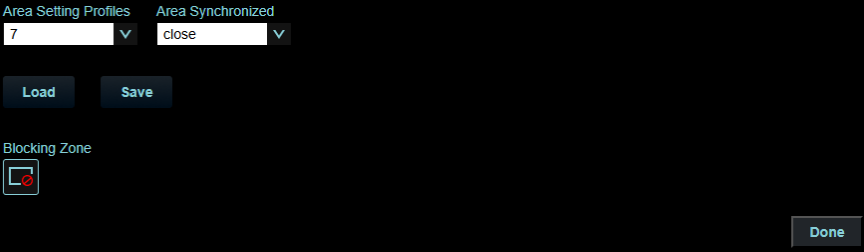
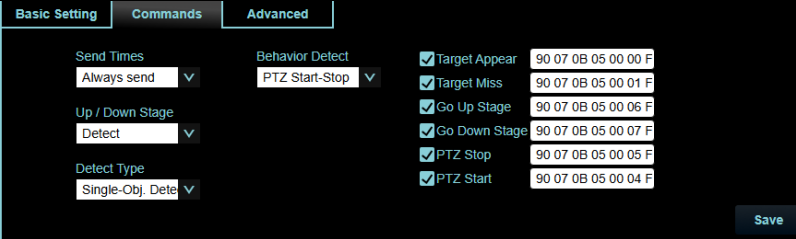
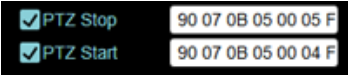
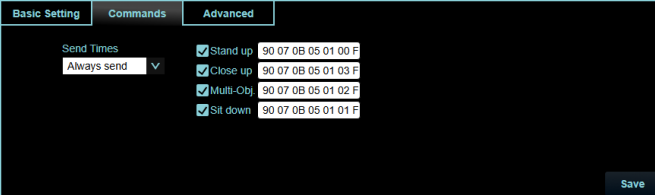
After triggering, how long the camera will be on the target.

▪ **Target Lost Action**

What the camera does after the target is lost
(PTZ back to the enter and wide/ Stay in the last position/ Back to start position)

▪ **Designated ID**

The targets detected in the panoramic scene will display a indicator for easier identification. 

		 ▪ Area Setting Profiles and Synchronized Save or Load the zone profile you have drawn. ▪ Blocking Zone Click to begin editing. Use the left mouse button to draw a blocking zone in the panoramic scene. The camera will not track targets within this area.
11	Commands-Presenter (To be used with Lumens LC300)	 Noted: To use the camera with the Lumens LC300 intelligent director function, the checkbox above need to be checked. ▪ Send Times: Once/ Always Send ▪ Up/Down Stage: Configure that if the camera will only track the target when the individual is on stage. ▪ Detect Type: Single Object / Mutple Object. ▪ Behavior Detect: ➢ Normal: Will not send the PTZ start and Stop command. ➢ PTZ Start-Stop: The PTZ Stop and PTZ Start command will be sent. 
11	Command-Audience (To be used with Lumens LC300)	 Noted: To use the camera with the Lumens LC300 intelligent director function, the checkbox above need to be checked. ▪ Send Times: Once / Always send
12	Advanced-Audience/Presenter (To be used with Lumens LC300)	 Noted: To use the camera with the Lumens LC300 intelligent director function, the setting here needs to be configured correctly. ▪ Connect by: Network/ Serial port ▪ Protocol: UDP/ TCP

		▪ Director IP: Enter the LC300 IP address. ▪ Director Port: 52382
13	People Count	Displays how many people have been detected in the panoramic scene.

5.2.4.L How to use the VC-TR40,AT with the Lumens LC300 Intelligent Director function.

No	Item	Function Description
1	Target lost action	Allows you to choose which scene will be displayed when the target is lost
2	Presenter/Audience Settings	Allows you to choose which scene will be displayed and what action will trigger the scene change.
3	Priority	When two events are triggered, you can choose which one should take priority.
4	On/Off	Enable or disable the Intelligent Director.
5	Apply	Apply the settings

Please remember to complete the Command and Advanced sections' settings to link the VC-TR40,AT and LC300.

5.3.1 Audio

Lumens® Live View Tracking Audio Stream System Maintenance About HEVCAdvance™ Audio 1 ☐ Audio Enable Encode Sample Rate16 KHz Audio Volume — 6 + 2 ☐ Audio Delay Delay Time(–)10 ms 3 Apply Cancel		
No	Item	Function Descriptions
1	Audio Enable	Select to enable Audio function ■ Audio In: Set Line In / Mic In ■ Encode sample rate: Encode type and sample rate (48KHz(AAC) ■ Volume: Adjust Audio Volume
2	Audio Delay	After checking the box, set the audio delay time (10 ~ -500 ms)
3	Apply/Cancel	Apply/Cancel Audio Setting

5.3.1 Streaming

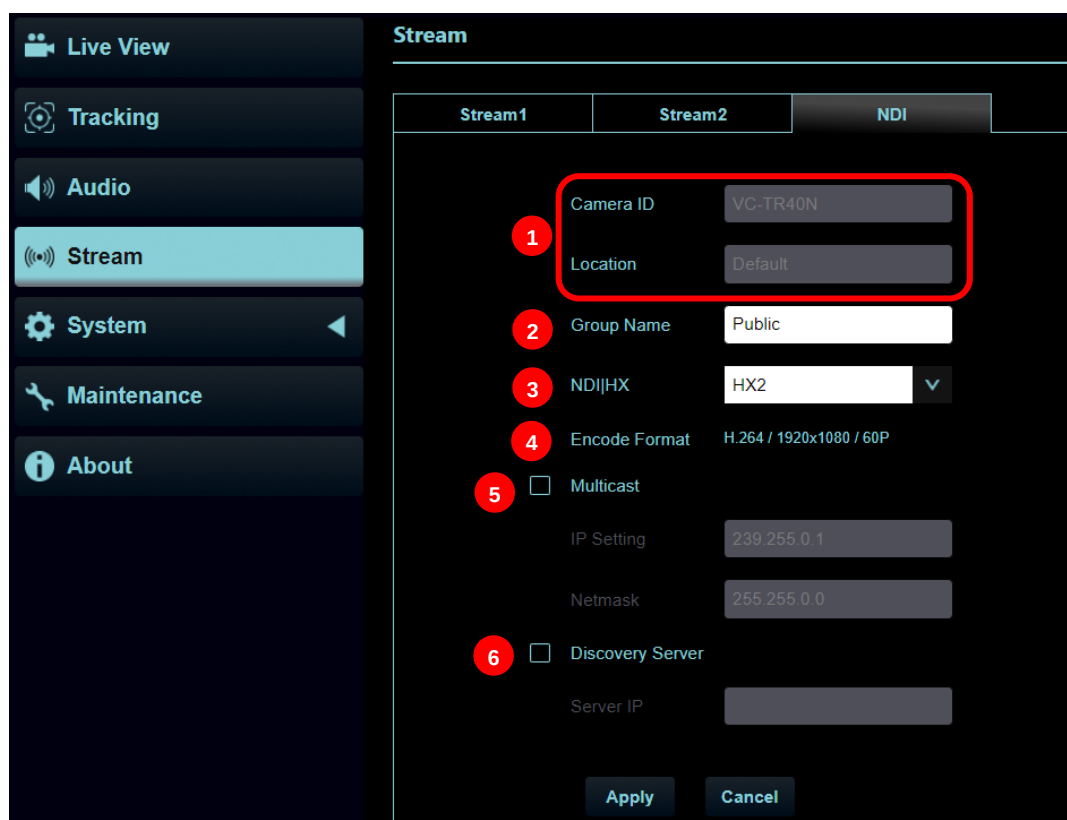
No	Item	Function Descriptions
1	Streaming 1/ Streaming 2	Supporting 2-way streaming output
2	Streaming parameter setting	Please refer to 5.2.6.1 Streaming Parameter Setting for relevant settings
3	RTSP	Select to enable RTSP ■ Enable/Disable Multicast It is suggested to enable Multicast when the number of users online watching the live image simultaneously is more than 4 ■ Enable/Disable Password Authentication ➤ RTSP connection format can be found in 5.1.3 Using RTSP Player to View the Images ➤ The username/password is the same as the web login password of the camera, please refer to 5.2.10 System Settings - User to add/modify account information
4	RTMP/ RTMPS	Copy the RTMP web address provided by the RTMP service platform and paste it to the RTMP connection address to publish the camera images on the RTMP service platform ■ To upload to YouTube for live streaming, please refer to 5.2.5 Audio to turn on the audio function
5	SRT	■ Check to enable and set SRT streaming After the SRT streaming is opened, it will be connected automatically upon startup ■ The port number must be set in the range above 1024 with a maximum value of 9999 <Remark> The following port is to be used by the camera. Setting of the said port may not connect correctly 8554, 8555, 8557, 8080, 9090, 1935 ■ Delay time is for 20 to 8000 microseconds. The default value is 120 microseconds
6	NDI	For VC-TR40N only. Please refer to 5.2.7 Streaming – NDI .

5.2.6.1 Streaming parameter setting

2.3.1.2 Streaming parameter setting

Function		Streaming 1	Streaming 2
Encode Format		H.264	
Resolution		1080p / 720p	720p
Bit rate	Range	2,000~20,000	2,000~20,000
	Factory	7,000	3,000
	Default		
Rate Control		CBR / VBR	
Frame Rate		Setting according to the supported resolution	
Group of Pictures		Setting according to the supported resolution	

5.3 Stream – NDI (For VC-TR40N only)



No	Item	Function Descriptions
1	Camera ID/ Location	Displaying ID/location according to [System] > [Output] settings
2	Group Name	The group name can be modified here and set with Access Manager - Receive in NDI Tool ■ If no group is assigned, the machine belongs to Public. As the default of Access Manager includes Public, Studio Monitor can discover this machine. ■ If a group is assigned, but this group is not added into Access Manager, Studio Monitor cannot discover this machine. ■ If a group is assigned and this group is added into Access Manager, Studio Monitor can discover this machine. <Remark> The name can contain commas (,) to distinguish different groups Example: "default, 123, abc" means this machine belongs to three groups at the same time (default/ 123/ abc)
3	NDI HX	HX2/HX3 can be set on VC-TR40N ■ HX2: HX2 is supported ■ HX3: HX3 is supported (Stream 1/ 2 will be disabled.)
4	Multicast	Multicast Settings. It is recommended to enable this feature when there are more than 4 viewers online simultaneous
5	Discovery Server	Check to enter the Server IP address
6	Apply	After the setting has been modified, click this button to apply the settings

5.3.1 System – Output Setting

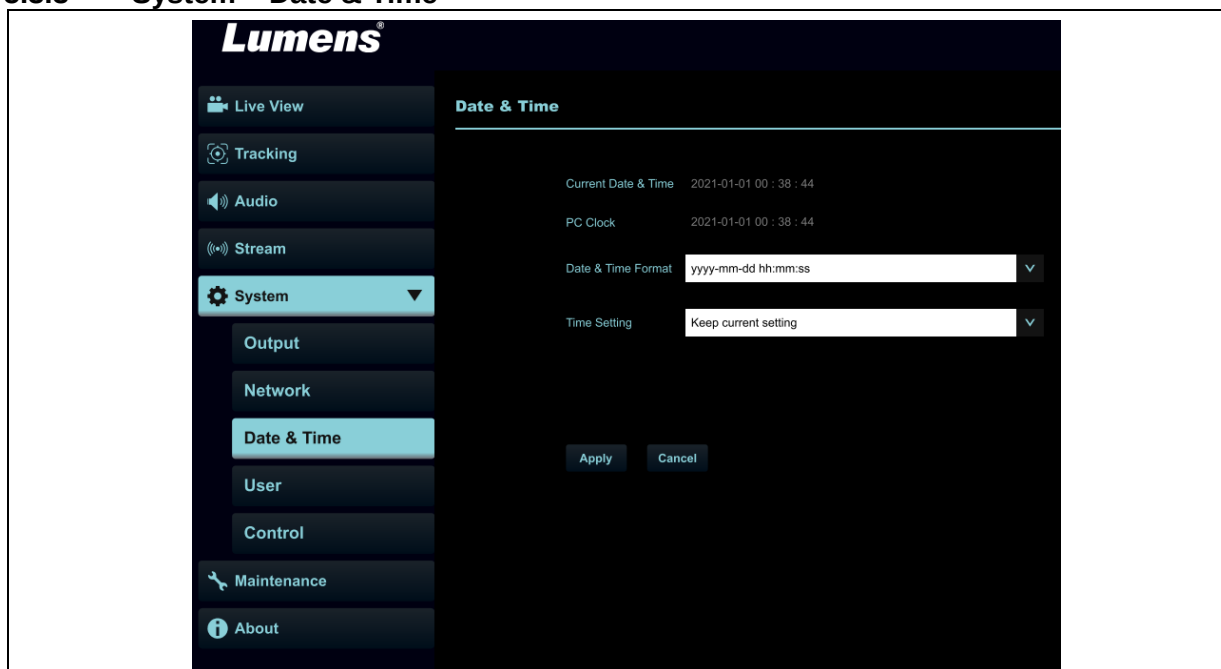
The screenshot displays the Lumens camera web interface. On the left is a sidebar menu with options: Live View, Tracking, Audio, Stream, System (selected), Output, Network, Date & Time, User, Control, Maintenance, and About. The main area shows the 'System' settings. Under the 'Device' tab, there are two input fields: 'Camera ID' (labeled 1) with the value 'VC-TR40' and 'Location' (labeled 2) with the value 'Default'. Below these are 'Apply' and 'Cancel' buttons. Under the 'Video Out' tab, there are three dropdown menus: 'Resolution' (labeled 3) set to '1080p/60', 'HDMI Format' (labeled 4) set to 'YUV422', and 'Privacy Mode (UVC)' (labeled 5) set to 'Disable'. At the bottom of this section are 'Apply' and 'Cancel' buttons (labeled 6).

No	Item	Function Descriptions
1	Camera name	Change camera name here ■ Supporting 1 - 32 characters for the camera name ■ Please mix uppercase and lowercase letters or numbers for characters. Special symbols such as “/” and “space” cannot be used <Remark> Modifying this field will modify the Onvif device name synchronously
2	Camera Location	Modify the location of the camera, such as Room 1 ■ Supporting 1 -32 characters for the camera location ■ Please mix uppercase and lowercase letters or numbers for characters. Special symbols such as “/” and “space” cannot be used <Remark> Modifying this field will modify the Onvif device location synchronously
3	Resolution	Set the resolution of the camera After switching the resolution, the camera will restart. Please refresh the browser
4	HDMI format	Select YUV444/RGB
5	Privacy Mode (UVC)	Enable/Cancel Privacy Mode After the function is enabled, when the camera is turned off via the remote control or software, the lens will automatically turn to the bottom right to ensure the user’s privacy
6	Apply/Cancel	Apply/Cancel Setting

5.3.2 System – Network

Live View Tracking Audio Stream System Output Network Date & Time User Control Maintenance About Network ① DHCP ☒ IPv4 Address 192.168.4.60 IPv4 Netmask 255.255.255.0 Gateway 192.168.4.254 DNS 192.168.1.211 MAC Address: dc:e2:ac:02:e0:16 ② HTTP Port 80 ③ HTTPS Port 81 ④ Apply Cancel		
No	Item	Function Descriptions
1	DHCP	Network setting of camera. Change of setting is available when DHCP function is closed
2	HTTP port number	Set HTTP port. The default Port value is 80
3	HTTPS port number	Set HTTPS port. The default Port value is 81
4	Apply/Cancel	Apply/Cancel Setting

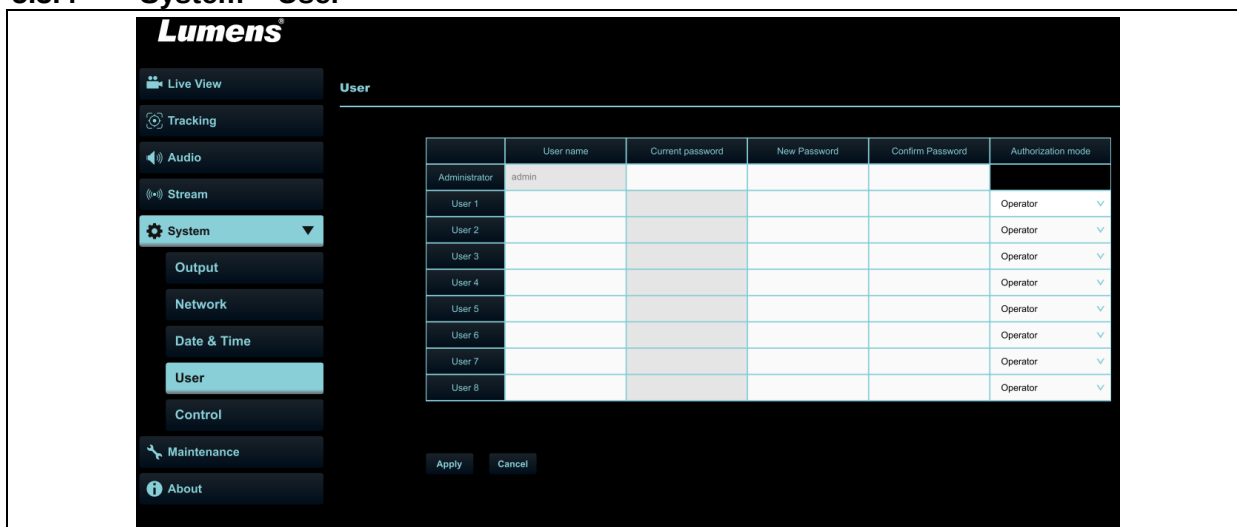
5.3.3 System – Date & Time



Function Descriptions

Display the current camera/PC date and time, and set the display format and synchronization way
When Manually Set is selected for [Time Settings], Date & Time can be customized

5.3.4 System – User



Function Descriptions

Add/Modify/Delete user account

- Supporting 4 - 32 characters for user name and password
- Please mix uppercase and lowercase letters or numbers for characters. Special symbols **or the underlined** cannot be used
- Authentication Mode: Set the new account management permissions

User Type	Administrator (Admin)	Operator (Operator)	Viewer (Viewer)
View images	V	V	V
Settings	V	V	X
Account management	V	X	X

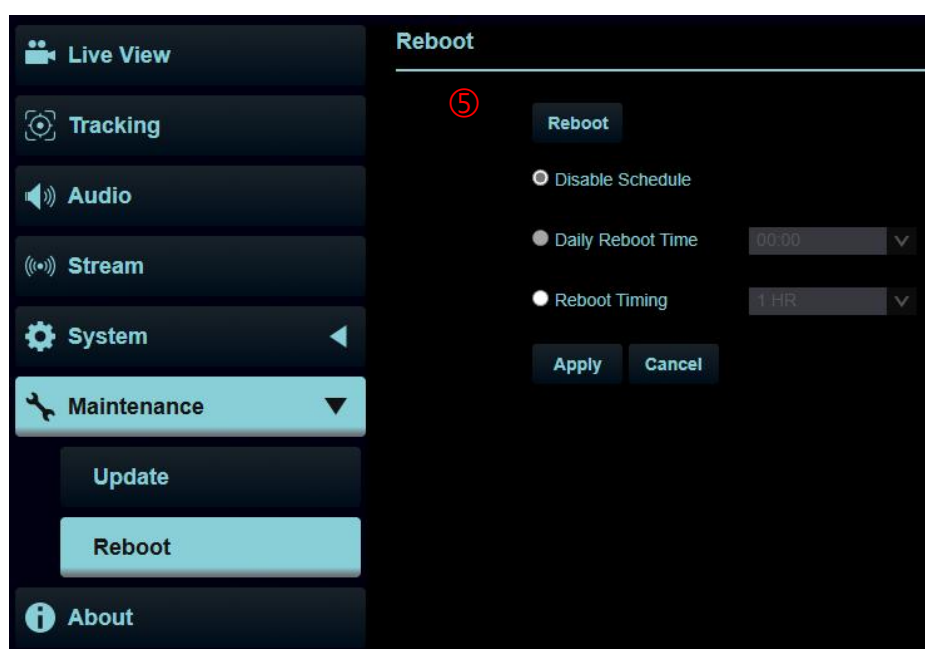
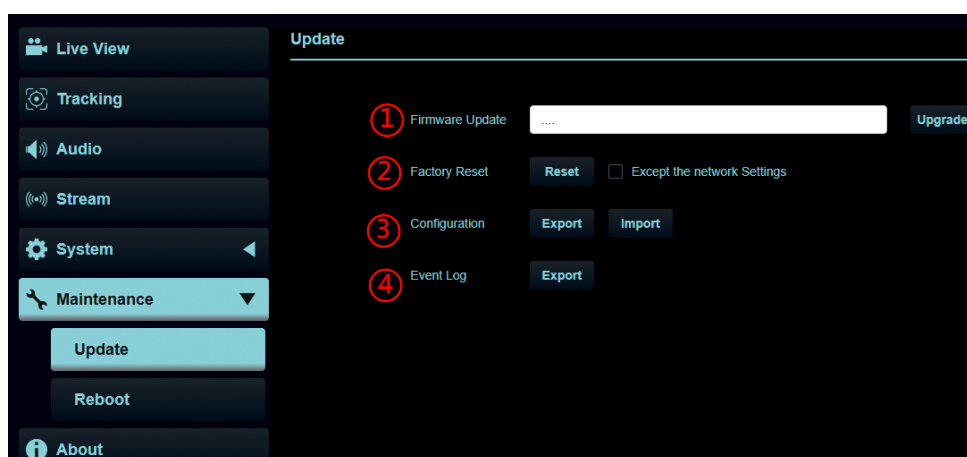
5.3.5 System Settings – Control

The screenshot displays the 'Control' settings page in the Lumens camera web interface. The left sidebar shows the 'System' menu expanded, with 'Control' selected. The main content area contains the following settings:

- 1 Protocol:** A dropdown menu set to 'VISCA'.
- 2 Baud Rate:** A dropdown menu set to '9600'.
- 3 VISCA Address:** A text input field containing '1'.
- 4 Tracking LED Status:** A dropdown menu set to 'Off'.
- 5 Tracking Distance:** A dropdown menu with options '12M' and '14M'.
- 6:** 'Apply' and 'Cancel' buttons.

No	Item	Function Descriptions
1	Protocol	Supporting VISCA protocol
2	Baud Rate	Choose the transmission speed of the control signal as 9600/38400
3	VISCA address	The camera ID address 1 ~ 7 can be assigned. Select 0 for automation
4	Tracking LED status	Enable/Disable the LED in front panel flick when tracking is triggered.
5	Tracking Distance	Change the longest tracking distance to either 12 or 14 meters. (The camera will reboot itself after switching)
6	Apply/Cancel	Apply/Cancel Setting

5.4 Maintenance



No	Item	Function Descriptions
1	Firmware Upgrade	Select the firmware file, and click [Upgrade] to update the firmware. <Remark> Update takes about 2-3 minutes. <Remark> Please do not operate o-r turn off the power of the device during the update to avoid firmware update failure.
2	Factory Reset	■ Reset all configurations to factory default settings ■ Except the Network Setting after reset
3	System Settings	Save setup parameters as a Profile, and users can download and upload camera setup parameters
4	Error Log	If the camera operates abnormally, please export error log and provide it to Lumens for confirmation
5	Reboot	• Reboot: Conduct the reboot immediately. • Daily Reboot Time: Choose the desired exact time for the camera to reboot. <Remark: Can only be configured when SNTP is on.> • Reboot Timing: Choose how many hours later the camera will reboot: 1HR~24HR.

5.5 About


Function Descriptions
Display the firmware version, serial number, and other related information of the camera For technical support, please scan the QRcode at the bottom right.

Chapter 6 Troubleshooting

This chapter describes problems you may encounter while using VC-TR40. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem still occurred, please contact your distributors or the service center.

No.	Problems	Solutions
1.	Boot without power signal	1. Make sure you have plugged in the power cord. 2. When using a PoE connection, ensure that the power supply supports PoE (IEEE802.3af) hubs
2.	There is no image output from camera	1. Check the power supply or PoE supply functions. 2. Confirm the output signals are in streaming output. 3. Confirm whether the camera resolution can be used together with the monitor equipment 4. Replace the cables and make sure they are not faulty.
3.	Camera image is severely delayed	Please use 1080p or 720p 60/50 fps rather than 25/30 fps signals.
4.	RS-232 cannot be controlled	1. Confirm the connection is correct (RS-232 In/ Out) 2. Please make sure the Baud rate setting is the same as the control equipment
5.	Whether the Internet can be used for operation	Please refer to Chapter 5 Network Function Setting Description for the Internet usage
6.	The ONVIF software cannot find the machine	Please make sure that [System] > [Output] > [Camera ID] / [Location] in the web page uses only English letters or numbers. The ONVIF software cannot find the machine if you use special characters and space.
7.	The camera does not save the relevant parameters (PTZ, AWB ...) after reboot	Please make sure if the Initial Position is set to Last MEM from the setting menu or web page 1. Setting Menu: System - Initial Position 2. Web page: Live View-Setting – Camera Setting - PTZ - Initial Position
8.	How to log in the portal when you forget your account password	Please contact your Lumens distributor or service center
9.	Tracking performance is inconsistent, likely due to long distances.	Ensure that the distance between the tracking target and the camera is within the recommended range. Refer to 5.2.12 System Settings – Control to adjust the maximum tracking distance. You can select between 12 and 14 meters.
10.	Tracking Performance is Poor	If the distance is within the recommended range, check the following factors that might affect performance: 1. The environment is too dark. 2. The individual is too obscured or covered by other objects in a panoramic view. 3. The camera is installed too high (above 3 meters).

Chapter 7 Safety Instructions

Always follow these safety instructions when setting up and using VC-TR40 PTZ Video Camera:

1 Operation

- 1.1 Please use the product in the recommended operating environment, away from water or source of heat
- 1.2 Do not place the product on a tilted or unstable trolley, stand or table.
- 1.3 Please clean the dust on the power plug prior to usage. Do not insert the product's power plug into a multiplug to prevent sparks or a fire.
- 1.4 Do not block the slots and openings in the case of the product. They provide ventilation and prevent the product from overheating.
- 1.5 Do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards. Refer all servicing to licensed service personnel.
- 1.6 Unplug the product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
 - If the USB port becomes damaged or frayed.
 - If liquid is spilled into the product or the product has been exposed to rain or water.

2 Installation

- 2.1 For security considerations, please make sure the standard mount you use is in line with UL or CE safety approbations and installed by technician personnel approved by agents.

3 Storage

- 3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- 3.2 Unplug this product during thunderstorms or if it is not going to be used for an extended period.
- 3.3 Do not place this product or accessories on top of vibrating equipment or heated objects.

4 Cleaning

- 4.1 Disconnect all the cables prior to cleaning and wipe the surface with a dry cloth. Do not use alcohol or volatile solvents for cleaning.

5 Batteries (for products or accessories with batteries)

- 5.1 When replacing batteries, please only use similar or the same type of batteries.
- 5.2 When disposing of batteries or products, please adhere to the relevant instructions in your country or region for disposing of batteries or products.

■ Precautions

	This symbol indicates that this equipment may contain dangerous voltage which could cause electric shock. Do not remove the cover (or back). No user-serviceable parts inside. Refer servicing to licensed service personnel.		This symbol indicates that there are important operating and maintenance instructions in this User Manual with this unit.
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■ FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

Notice :

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

■ IC Warning

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of Industry Canada.

Cet appareil numerique respecte les limites de bruits radioelectriques applicables aux appareils numeriques de Classe A prescrites dans la norme sur le material brouilleur: "Appareils Numeriques," NMB-003 edictee par l'Industrie.

■ EN55032 CE Warning

Operation of this equipment in a residential environment could cause radio interference.

Warning: Operation of this equipment in a residential environment may cause radio interference

■ “Extron IP Link Compatible

Extron has developed and tested an IP Link driver for this product. Using IP Link technology, this device can be monitored, controlled and supported over a standard Ethernet network. In order to enable IP Link network connectivity and control, you must install and configure an IP Link-enabled device such as a MediaLink controller or IP Link Ethernet control interface. For more information, please see www.extron.com/iplc”.

Supplier's Declaration of Conformity

47 CFR § 2.1077 Compliance Information

Manufacturer : Lumens Digital Optics Inc.

Product Name : VC-TR40

Model Number : PTZ Video Camera

Responsible Party – U.S. Contact Information

Supplier : Lumens Integration, Inc.

4116 Clipper Court, Fremont, CA 94538, United States

e-mail : support@mylumens.com

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions : (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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In order to keep improving the product, the information in this file is subject to change without prior notice.

To fully explain or describe how this product should be used, this manual may refer to names of other products or companies without any intention of infringement.

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